



## **SMS Terms and Conditions**

### **Terms and Conditions**

Kalra Brain & Spine offers access to information via SMS (Short Message Service) text alerts to opted-in subscribers. Message notifications may include, but are not limited to, appointment reminders, refills, notifications about care, billing and insurance information, account updates, and portal messages.

### **Message Frequency**

Following opting in to receive notifications, the frequency of text messages you receive will vary based on which text message services you have chosen to receive, the number of text message services you have chosen to receive, and the frequency of services received from Kalra Brain & Spine.

### **User Opt-Out**

To opt- out of future messages at any time, reply STOP to any message received or call 972-905-9226 for support.

### **Privacy Policy**

Opt-In consent data and your mobile number will not be shared with third parties. Personal information will not be shared or sold to third parties.

### **Disclosure**

Content may not be available via all carriers. Message and data rates may apply.

### **No Warranties**

Delivery of information and content to your mobile device may fail due to a variety of circumstances and conditions. Delivery of text messages is subject to effective transmission from your wireless service provider, which is beyond the control of Kalra Brain & Spine. Accordingly, neither Kalra Brain & Spine nor the carriers are liable for any delays or failures in the receipt of any text messages.